



  
**Holiday Inn**<sup>®</sup>  
AN IHG<sup>®</sup> HOTEL  
MUMBAI  
INTERNATIONAL AIRPORT

## Summary of BENEFITS

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## CARD DISCOUNTS

### Food Discounts on Restaurant Saptami and 72 Bar

When 2 people dining members avail	: 50% Discount
When 3 people dining members avail	: 33% Discount
When 4 to 15 people dining members avail	: 25% Discount
When dining alone members avail	: 50% Discount
On Sunday Brunch – 1 to 15 people dining members avail	: 30% Discount

### Beverage Discounts

Minimum 1 to maximum 15 people. On alcoholic & non-alcoholic beverages members avail	: 20% Discount
Happy Hours – 1 PM to 8 PM up to 10 people (On select beverages)	: Buy One Get One Drink

### Accommodation

Members avail (On best available rate)	
Weekends Check-in	: 30% Discount
Weekdays Check-in	: 20% Discount

### In - Room Dining

Members avail	: 20% Discount
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### Laundry

Members avail	: 15% Discount
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### Pastry Shop

Members avail	: 20% Discount
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### Spa

Members avail	: 30% Discount
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### Gym Membership

Members avail	: 20% Discount
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### Members day

Every Tuesday on Buffet Lunch,	:50%Discount (Food)
Saturday & Sunday On Buffet Dinner	:20%Discount (Bev.)
Up to 15 people members avail	

# GIFT CERTIFICATES

## Rooms Certificates

One (1) complimentary room night stay certificate for a standard / base category of room – double occupancy, including breakfast for a couple. Subject to Crystal Club allocation & availability. (Taxes as applicable)

Three (3) certificates entitling the member to a special discount of twenty five percent (25%) on the best flexible rate - excluding taxes, inclusive of breakfast for a couple. Subject to availability and Crystal Club allocation.

## Food Certificates

One (1) certificate entitling the member for a complimentary welcome meal for two people (Fixed Menu) or (Buffet) at the restaurant. Valid for lunch or dinner.

One (1) certificate entitling the member for a complimentary welcome meal for a couple (Fixed Menu) or (Buffet) for either lunch or dinner with half Kg cake & two glasses of mocktails/house wine at the restaurant while celebrating birthday or anniversary.

One (1) certificate entitling the member for 50% discount on buffet - breakfast / lunch / dinner for maximum up to ten (10) people.

Two (2) certificates entitling the member for 30% discount on food for up to ten (10) people dining with a complimentary one (1) Kg cake & a bottle of house wine.

One (1) certificate entitling the member for a special rate of INR 1100 plus taxes per person for a group gathering of fifteen (15) to fifty (50) people for buffet (chef's choice menu) at the meeting room.

One (1) certificate entitling the member for buy three buffet and get one buffet complimentary with one round of complimentary mocktails.

One (1) certificate entitling the member to buy two buffet lunch and get two kids buffet complimentary.

Two (2) certificate entitling the member to buy ten (10) buffet & get a complimentary bottle of house wine.

One (1) certificate entitling a special rate of INR 999 plus taxes for minimum ten (10) people for either lunch or dinner buffet with complimentary one Kg cake & complimentary round of cocktails / mocktails.

One (1) certificate entitling the member to avail a complimentary 1 (One) K.G cake. Subject to dining at the restaurants.

## Beverage Certificates

Two (2) certificates entitling the member for complimentary alcoholic - welcome drinks at the restaurant or bar. Choice between Rum, Whisky, Vodka, Gin or (Indian Beer, Pint), 1 voucher which entitles one drink, excluding cocktails. Valid on domestic brands.

Two (2) certificates entitling the member for complimentary non- alcoholic – welcome drinks at the restaurant or bar. Choice between soft drink, soda or juice, 1 voucher which entitles one drink, excluding mocktails.

Two (2) certificates entitling the member for a complimentary bottle of Indian house wine, Subject to minimum two people dining at the restaurants.

One (1) certificate entitling the member for a special rate of INR 1000 plus taxes per person for up to ten (10) people for unlimited select IMFL brands for maximum of two hours.

## GIFT CERTIFICATES

### **Spa / Gym / Pool**

One (1) certificate entitling the member for a 50% discount on Spa services excluding retail items.

One (1) certificate entitling the member to avail the Gym facility for a period of seven (7) days on a complimentary basis. This benefit is non-transferable.

Four (4) certificates entitling the member to avail the pool facility for a period of two hours on a complimentary basis for two adults & two kids below 12 years. This benefit is non-transferable.

All certificates are only valid during the course of a valid membership card. Excluding blackout dates i.e. Christmas / New Year's / Valentine's Day

## BROAD TERMS & CONDITIONS

1. Holiday Inn Crystal Club membership card / package fee is Rs. 8,300 plus applicable taxes i.e. Rs. 8,300/- plus Rs. 1,494 (18% GST) = Rs. 9,794/- for one entire year.
2. Holiday Inn Crystal Club membership is valid for one year from the month of purchase.
3. Holiday Inn Crystal Club membership card / package once purchased cannot be cancelled or refunded.
4. Holiday Inn Crystal Club membership card, only 1 (one) card per table, per dining visit will be accepted.
5. Holiday Inn Crystal Club membership card discounts & gift certificates are not valid on blackout dates. Blackout dates include: Christmas Eve, Christmas Day, New Year's Eve, New Year's Day, & Valentine's Day.
6. Holiday Inn Crystal Club membership card is an individual, non-transferable card that is personally embossed with the member's name, number and expiration date. This card does not entitle the members to any credit facilities therefore the payment should be made by cash or credit card or debit card on presentation of the bill.
7. Membership benefits will be honored only upon presentation of a valid membership card.
8. The membership card discounts and certificates will all be valid for 12 months from the month of purchase. All lost or stolen cards should be reported immediately. An administration fee of Rs. 500 will be charged to the member and replacement will be issued with the same expiration date. No new certificates will be issued with the replacement card.
9. The membership card is the property of Holiday Inn Crystal Club, who reserves the right to withdraw membership privileges or retain or recall the card in cases of misuse or misconduct / behavior to the Hotels environment by the member or their guest.
10. All the certificates are completely transferable to any third party, except Room Night stay, Gym & Pool vouchers.
11. Certificate benefits will only be awarded upon the presentation of corresponding certificate.
12. Please note that loss of gift vouchers will not be replaced.
13. Members may avail only two (2) certificates at one time in one outlet, on one table at one seating / bill. Stay certificates cannot be used together.
14. Benefits will only be honored upon the presentation of the corresponding gift certificate. Please note loss or theft of certificates are the member's responsibility and therefore will not be replaced. Money cannot be refunded in such case.
15. Limitation of Liability - Holiday Inn Crystal Club if found liable to the member or his guest then such claim is strictly limited to the annual cost of the membership Rs. 8,300/- Excluding applicable taxes.
16. For administrative, marketing and accounting purposes, Holiday Inn Crystal Club and its associated companies may hold relevant information specific to the membership programme from the members, Holiday Inn Crystal Club shall be entitled to contact the respective member on his given contact details for marketing related information, via Email, SMS & Phone
17. The membership of Holiday Inn Crystal Club is sold / marketed only through its vendor company Hotel Solutions India.
18. Holiday Inn Crystal Club Reserves the right to change, modify, add, delete any benefit and terms & conditions of Holiday Inn Crystal Club membership programme without giving any prior notice.

**\* Terms & Conditions apply as mentioned on the reverse of the certificates**