



Summary of BENEFITS

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CARD DISCOUNTS

Food Discounts on Restaurant (Viva, L'Osteria Bella) and Bar (The Hangar)

When 2 people dining members avail	: 50% Discount
When 3 people dining members avail	: 33% Discount
When 4 people dining members avail	: 25% Discount
When 5 people dining members avail	: 20% Discount
When 6 to 20 people dining members avail	: 15% Discount
When dining alone members avail	: 15% Discount
On Sunday Brunch	: Same as above

Beverage Discounts

Minimum 1 to maximum 20 people.	
On alcoholic & non alcoholic beverages members avail	: 20% Discount
6pm to 8 pm Happy Hours – On select beverages	: 50% Discount

Accommodation

Members avail (On Best Flexible Rate)	: 20% Discount
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Pastry Shop

Members avail	: 20% Discount
After 6 pm Happy Hours applicable	: 50% Discount

Food Promotions

Members avail	: 20% Discount
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Members day

Every Tuesday & Wednesday at all the outlets (Restaurants and bar) for minimum 2 to maximum 20 people members avail	:50% Discount (Food) :20% Discount (Beverages)
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GIFT CERTIFICATES

Rooms Certificates

One (1) complimentary room night stay certificate for a base category of room including breakfast for a couple. Subject to club allocation & availability. (Taxes as applicable to be paid by the member). Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve / Christmas day/ New Year's Eve/ New Year / Valentine's Day. Room reservation to be done fifteen days in advance.

One (1) certificate entitling the member to buy one night stay at the best flexible rate with breakfast and get the consecutive room night stay complimentary with the breakfast complimentary for a couple. subject to club allocation & availability. (Taxes as applicable to be paid by the member). Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve / Christmas day/ New Year's Eve/ New Year / Valentine's Day. Room reservation to be done fifteen days in advance.

Two (2) certificates entitling the member to avail a 25% discount on the best flexible rate with breakfast for any category of room including breakfast for a couple. Subject to club allocation & availability. (Taxes as applicable to be paid by the member). Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve / Christmas day/ New Year's Eve/ New Year / Valentine's Day.

Food Certificates

One (1) certificate entitling the member for a complimentary welcome meal (Fixed Menu) / (Buffet) at the Viva All day dining restaurant. Valid for a couple. Valid only for **Lunch** Excluding Sunday brunch. Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve / Christmas day / New Year's Eve/ New Year / Valentine's Day.

One (1) certificate entitling the member for a complimentary welcome meal (Fixed Menu) / (Buffet) at the Viva All day dining restaurant. Valid for a couple. Valid only for dinner. Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve/ Christmas day / New Year's Eve/ New Year / Valentine's Day.

One (1) certificate entitling the member to avail a complimentary 1 (One) K.G cake while dining. Valid during the course of a valid membership card. Option between Chocolate, Pineapple or Black forest cake. Excluding Blackout dates i.e. Christmas Eve/ Christmas day / New Year's Eve/ New Year / Valentine's Day.

One (1) certificate entitling the member to avail a 50% discount on food and 20% on beverages on a table of maximum 20 people. Valid at the Viva All day dining restaurant or at The Hangar lounge and bar. Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve / Christmas day / New Year's Eve/ New Year / Valentine's Day.

Two (2) certificate entitling the member to avail a 30% discount on food and 20% on beverages on a table of maximum 20 people. Valid at the Viva All day dining restaurant or at The Hangar lounge and bar. Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve / Christmas day / New Year's Eve/ New Year / Valentine's Day.

GIFT CERTIFICATES

Two (2) certificates entitling the member to avail a 30% discount on food and 20% on beverages on a table of minimum 2 to maximum 20 people. Valid at L'Osteria Bella, Italian Restaurant during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve / Christmas day / New Year's Eve/ New Year / Valentine's Day.

Two (2) certificates entitling the member to avail a special rate of Rs 1500 for a group booking of 20 to 25 guests at the exclusive mezzanine level of the restaurant. Valid at L'Osteria Bella, Italian restaurant. Valid during the course of a valid membership card. It's applicable on chef choice menu. Excluding Blackout dates i.e. Christmas Eve / Christmas day / New Year's Eve/ New Year / Valentine's Day.

Two (2) certificate entitles a member to a cash rebate of INR 500/- & can be redeemed against the minimum billing of INR 2,500/- after applicable card discounts & taxes on Food & Beverage at L'Osteria Bella, Italian restaurant. Excluding Blackout dates i.e. Christmas Eve / Christmas day / New Year's Eve/ New Year / Valentine's Day.

Beverage Certificates

Two (2) certificates entitling the member for complimentary welcome drink / non- alcoholic drinks. Valid at the Viva All day dining restaurant, L'Osteria Bella, or at The Hangar lounge and bar. (Choice between soft drink, soda or juice) (1 voucher which entitles one drink), excluding mock tail. Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve / Christmas day / New Year's Eve/ New Year / Valentine's Day.

Two (2) certificates entitling the member for complimentary welcome drink / alcoholic drinks. Valid at the Viva All day dining restaurant or at The Hangar lounge and bar. (Choice between rum, whisky, vodka, gin or regular Indian beer) (1 voucher which entitles one drink), excluding cock tail. IMFL regular 30 M.L drink. Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve/ Christmas day / New Year's Eve/ New Year / Valentine's Day.

One (1) certificate entitling the member for a complimentary bottle of Indian house wine only while dining. Valid at the Viva All day dining restaurant, L'Osteria Bella, or at The Hangar lounge and bar. Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve / Christmas day / New Year's Eve/ New Year / Valentine's Day.

Two (2) certificates entitling the member for buy one drink and get one drink complimentary for two to maximum twenty guests at the Hangar lounge and Bar during 11:00 am - 8:00 pm. Valid on IMFL drinks & foreign liquor. Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve / Christmas day / New Year's Eve/ New Year / Valentine's Day.

BROAD TERMS & CONDITIONS

1. Holiday Inn New Delhi International Airport, Crystal Club membership card / package fee is Rs. 9,322 plus applicable taxes (18% GST) i.e. Rs. 11,000/- for one entire year.
2. Holiday Inn New Delhi International Airport, Crystal Club membership is valid for one year from the date of purchase
3. Holiday Inn New Delhi International Airport, Crystal Club membership card / package once purchased cannot be cancelled or refunded
4. Holiday Inn New Delhi International Airport, Crystal Club membership card, only 1 (one) card per table, per dining visit will be accepted
5. Holiday Inn New Delhi International Airport, Crystal Club membership card is not valid in conjunction with other promotions. As may be decided by the hotel
6. Blackout dates includes Christmas Eve / Christmas/ New Year's Eve / New Year and Valentine's day
7. Holiday Inn New Delhi International Airport, Crystal Club membership card is an individual, non-transferable card that is personally embossed with the member's name, number and expiration date. This card does not entitle the members to any credit facilities therefore the payment should be made by cash or credit card or debit card on presentation of the bill.
8. Membership benefits will be honored only upon presentation of a valid membership card.
9. The membership card discounts and certificates will all be valid for 12 months from date of purchase. All lost or stolen cards should be reported immediately. An administration fee of Rs. 500 will be charged to the member and replacement will be issued with the same expiration date. No new certificates will be issued with the replacement card
10. The membership card is the property of Holiday Inn New Delhi International Airport who reserves the right to withdraw membership privileges or retain or recall the card in cases of misuse or misconduct / behavior to the Hotels environment by the member or their guest.
11. All the certificates are completely transferable to any third party
12. Certificate benefits will only be awarded upon the presentation of corresponding certificate.
13. Please note that lost of gift vouchers will not be replaced.
14. All the certificates are not valid in conjunction with other special rates or promotions. These certificates are strictly subject to terms & conditions written at the back of the certificates. All certificates issued will only be valid until the expiration date as stated on the corresponding membership card.
15. Members may avail only Two (2) certificates at one time in one outlet, on one table at one seating/ bill.
16. Swimming pool and gymnasium can only be used while staying in the hotel.
17. Benefits will only be honored upon the presentation of the corresponding gift certificate. Please note loss or theft of certificates are the member's responsibility and therefore will not be replaced. Money cannot be refunded in such case.
18. Limitation of Liability - Holiday Inn New Delhi International Airport if found liable to the member or his guest then such claim is strictly limited to the annual cost of the membership Rs. 9322/- Excluding applicable taxes.
19. Holiday Inn New Delhi International Airport / Hotel Solutions India shall be entitled to contact the respective member on his given contact details for marketing related information, via Email, SMS & Phone.
20. The membership of Holiday Inn New Delhi International Airport is sold / marketed only through its vendor company Hotel Solutions India
21. Holiday Inn New Delhi International Airport Reserves the right to change, modify, add, delete any benefit and terms & conditions of Holiday Inn New Delhi International Airport membership programme without giving any prior notice.