



CROWNE PLAZA
MAYUR VIHAR NOIDA



CROWNE PLAZA

MAYUR VIHAR NOIDA

Summary of **BENEFITS**

SUMMARY OF BENEFITS

CROWNE PLAZA NEW DELHI MAYUR VIHAR NOIDA

CARD DISCOUNTS

Food Discount

When 2 people dining members avail	: 50% Discount
When 3 people dining members avail	: 33% Discount
When 4 people dining members avail	: 25% Discount
When 5 to 15 people dining members avail	: 20% Discount
When dining alone members avail	: 20% Discount

Beverage Discounts

Minimum 1 to maximum 15 people. On alcoholic & non alcoholic beverages members avail	: 20% Discount
---	----------------

Christmas / New Years / Valentine "Packages"

Members avail	: 20% Discount
---------------	----------------

Rooms

Members avail (On best available rate)	: 20% Discount
--	----------------

Room service

Members avail	: 20% Discount
---------------	----------------

Pastry Shop

Members avail	: 20% Discount
---------------	----------------

Members day

Thursday, Friday & Saturday at the Restaurant / bar for minimum 2 to maximum 10 people members avail	: 50% Discount (Food) : 20% Discount (Bev.)
---	--

GIFT CERTIFICATES

Rooms Certificates

One (1) complimentary room night stay certificate for a superior category of room double occupancy including breakfast for a couple. Subject to club allocation & availability. (Taxes as applicable).

One (1) certificate entitling the member to a special rate of INR 4,999/- Excluding taxes for a deluxe category of room double occupancy, inclusive of breakfast for a couple. Subject to availability and club allocation Valid from April to August.

One (1) certificate entitling the member to a special rate of INR 5,999/- Excluding of taxes for a deluxe category of room double occupancy with breakfast for a couple. Subject to availability and club allocation. Valid from September to March.

Food Certificates

One (1) certificate entitling the member for a complimentary welcome meal (Fixed Menu) / (Buffet) at the restaurant, Infinity. Valid only for lunch. (Only for Kids – Maximum of Two – upto 12 years).

One (1) certificate entitling the member for a complimentary welcome meal (Fixed Menu) / (Buffet) at the restaurant, Infinity. Valid for a couple. Valid only for lunch. Valid from Monday to Saturday.

One (1) certificate entitling the member to avail a complimentary 1 (One) K.G cake. Subject to dining at the restaurant.

One (1) certificate entitling the member to avail a 50% discount on food and 20 % on beverages on a table of maximum 10 people.

Beverage Certificates

Two (2) certificates entitling the member for complimentary welcome drinks / non- alcoholic drinks at the restaurant or bar (Choice between soft drink, soda or juice) (1 voucher which entitles one drink), excluding mock tail.

Two (2) certificates entitling the member for complimentary welcome drinks / alcoholic drinks at the restaurant or bar (Choice between rum, whisky, vodka, gin or regular Indian beer) (1 voucher which entitles one drink), excluding cock tail. IMFL regular 30 M.L drink

Two (2) certificates for buy one drink and get one drink complimentary. Valid on IMFL and Soft beverages. Excluding cocktails & mocktails

Two (2) Certificates entitling the member for a special rate for High Tea for up to 10 guests at the rate of INR 499 plus taxes per person.

One (1) certificate entitling the member for a complimentary bottle of Indian house wine or two mocktails only while dining for dinner at the restaurant or bar.

Two (2) certificates entitling the member for a complimentary cup of coffee for two people. Valid at the Lobby Lounge.

Celebration

One (1) certificate entitling the member to a special rate of INR 799/- plus applicable taxes per person, when hosting a get together for up to 20 people, this special rate is valid from Monday to Friday for lunch buffet at Infinity.

One (1) certificate entitling the member to a special rate of INR 999/- inclusive of taxes per person, when hosting a get together for kitty group of minimum 8 to maximum 15 people, this special rate is valid from Monday to Friday for lunch buffet at Infinity.

Health Club, Spa & Fitness

One (1) certificate entitling the member for seven visits to experience our Health Club/ Gymnasium.

One (1) certificate entitling the member for INR1000/- discount on Spa services worth INR 3000/-

Two (2) certificates entitling the member for a complimentary swimming pool usage for one hour.

All certificates are only valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve/ Christmas / New Year's Eve / New Year / Valentine's Day / Food Promotions or any other day as decided by the hotel.

Terms & Conditions Apply, as mentioned on the reverse of the certificate.

BROAD TERMS & CONDITIONS

1. Crowne Plaza, Crystal Club membership card / package fee is Rs. 8,000 plus applicable taxes (18% GST) i.e. Rs. 9,440/- for one entire year.
2. Crowne Plaza, Crystal Club membership is valid for one year from the month of purchase
3. Crowne Plaza, Crystal Club membership card / package once purchased cannot be cancelled or refunded
4. Crowne Plaza, Crystal Club membership card, only 1 (one) card per table, per dining visit will be accepted
5. Crowne Plaza, Crystal Club membership card discounts & gift certificates are not valid on Blackout dates. Blackout dates include: Christmas Eve, Christmas Day, New Year's Eve, New Year, Valentine's Day, Food Promotion or any other day as decided by the hotel.
6. Crowne Plaza, Crystal Club membership card is an individual, non-transferable card that is personally embossed with the member's name, number and expiration date. This card does not entitle the members to any credit facilities therefore the payment should be made by cash or credit card or debit card on presentation of the bill.
7. Membership benefits will be honored only upon presentation of a valid membership card.
8. The membership card discounts and certificates will all be valid for 12 months from date of purchase. All lost or stolen cards should be reported immediately. An administration fee of Rs. 500 will be charged to the member and replacement will be issued with the same expiration date. No new certificates will be issued with the replacement card
9. The membership card is the property of Crowne Plaza, Crystal Club who reserves the right to withdraw membership privileges or retain or recall the card in cases of misuse or misconduct / behavior to the Hotels environment by the member or their guest.
10. All the certificates are completely transferable to any third party, except those as specified in the terms and conditions of the vouchers.
11. Certificate benefits will only be awarded upon the presentation of corresponding certificate.
12. Please note that lost of gift vouchers will not be replaced.
13. Members may avail only Three (3) certificates at one time in one outlet, on one table at one seating / bill.
14. Benefits will only be honored upon the presentation of the corresponding gift certificate. Please note loss or theft of certificates are the member's responsibility and therefore will not be replaced. Money cannot be refunded in such case.
15. Limitation of Liability - Crowne Plaza, Crystal Club if found liable to the member or his guest then such claim is strictly limited to the annual cost of the membership Rs. 8,000/- Excluding applicable taxes.
16. Kid's card can be issued only upon request and membership fee for Kid's card is Rs. 2,192/- plus applicable taxes (18% GST) = Rs. 2,591/- for one entire year.
17. Kid's card is issued only upon the request of the member who has first enrolled as a primary member individually.
18. Kid's cards cannot be purchased individually, as a separate programme
19. Kids card can only be applied for along with the prime membership programme
20. Age of the Kid shall be between 12 years to 18 years.
21. Kids below 12 years cannot be enrolled in the kids programme
22. Kids above 18 years cannot be enrolled in the kids programme
23. No additional certificates are issued with kid's card programme
24. For administrative, marketing and accounting purposes, Crowne Plaza, Crystal Club and its associated companies may hold relevant information specific to the membership programme from the members, Crowne Plaza, Crystal Club shall be entitled to contact the respective member on his given contact details for marketing related information, via Email, SMS & Phone
25. The membership of Crowne Plaza, Crystal Club is sold / marketed only through its vendor company Hotel Solutions India
26. Crowne Plaza, Crystal Club Reserves the right to change, modify, add, delete any benefit and terms & conditions of Crowne Plaza, Crystal Club membership programme without giving any prior notice.