

CROWNE PLAZA®

— BY IHG —

New Delhi
Mayur Vihar Noida

CRYSTAL CLUB



SUMMARY OF BENEFITS

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Card Discounts

Food Discounts (Al carte, Buffet, Sunday Brunch)

When 2 people dining members avail	: 50% Discount
When 3 people dining members avail	: 33% Discount
When 4 people dining members avail	: 25% Discount
When 5 to 15 people dining members avail	: 20% Discount
When dining alone members avail	: 20% Discount

Beverage Discounts

Minimum 1 to maximum 15 people.	
On alcoholic & non-alcoholic beverages members avail	: 20% Discount

Christmas / New Years / Valentine "Packages"

Members avail	: 20% Discount
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Rooms

Members avail (On best available rate)	: 20% Discount
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Room Service

Members avail	: 20% Discount
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Pastry Shop

Members avail	: 20% Discount
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Member's Day

Wednesday & Thursday at Infinity restaurant	
/The corner Lounge & Bar for minimum 2	: 50%Discount (Food)
to maximum 10 people members avail	: 20%Discount (Bev.)

GIFT CERTIFICATES

Room Certificates

One (1) complimentary room night stay certificate for a superior category of room double occupancy including breakfast for a couple. Subject to club allocation & availability. (Taxes as applicable).

One (1) certificate entitling the member to a special rate of INR 6,999/- Excluding taxes for a deluxe category of room double occupancy, inclusive of breakfast for a couple. Subject to availability and club allocation Valid from April to August.

One (1) certificate entitling the member to a special rate of INR 8,999/- Excluding of taxes for a deluxe category of room double occupancy with breakfast for a couple. Subject to availability and club allocation. Valid from September to March.

Food Certificates

One (1) certificate entitling the member for a complimentary welcome meal (Fixed Menu) / (Buffet) at the restaurant, Infinity. Valid for a couple. Valid only for lunch. Valid from Monday to Saturday.

One (1) certificate entitling the member for a complimentary welcome meal (Fixed Menu) / (Buffet) at the restaurant, Infinity. Valid for a couple. Valid only for Dinner. Valid from Monday to Sunday

One (1) certificate entitling the member for a complimentary welcome meal (Fixed Menu) / (Buffet) at the restaurant, Infinity. Valid only for lunch. (Only for Kids – Maximum of Two – upto 12 years.

Two (2) certificates entitle the guest to a complimentary round of dessert while dining at any of the restaurants up to a table of 6 people (Only to be clubbed with each main course ordered on chargeable basis)

Two (2) certificates entitling the member to avail a complimentary half K.G cake. Subject to dining at the restaurant.

One (1) certificate entitling the member to avail a 50% discount on cake up to 5 kg. (Not applicable on Ornamental and designer cake)

Two (2) certificate entitling the member to avail a 50% discount on food and 20 % on beverages on a table of maximum 15 people.

One (1) certificate entitling the member to a special rate of INR 999/- plus applicable taxes per person, when hosting a get together for up to 15 people, this special rate is valid from Monday to Friday for lunch buffet at Infinity.

One (1) certificate entitling the member to a special rate of INR 999/- plus applicable taxes per person, when hosting a get together for kitty group of minimum 8 to maximum 15 people, this special rate is valid from Monday to Friday for lunch buffet at Infinity. Along with a non-alcoholic drink.

Two (2) certificates entitling the member for a complimentary cup of coffee for two people. Valid at The Corner Lounge & BAR.

Beverage Certificates

One (1) certificate entitling the member for a complimentary bottle of Indian house wine or two mocktails only while dining for dinner at the restaurant or bar. (No take away) Not applicable for take away to room.

Two (2) certificates entitling the member for complimentary welcome drinks / non- alcoholic drinks at the restaurant or bar (Choice between soft drink, soda or Mocktail) (1 voucher which entitles one drink), excluding mocktail. While dining at the restaurant on chargeable basis.

Two (2) certificates for buy one drink and get one drink complimentary. Valid on IMFL and Soft beverages. Excluding cocktails & mocktails

Two (2) certificates to buy 4 IMFL drinks at INR 1500 +taxes with choice of Veg/Non-veg chicken Pizza. Valid at The Corner Lounge & Bar.

Two (2) certificates to buy 4 Imported drinks at INR 2500 +taxes with choice of Veg/Non-veg chicken Pizza. Valid at The Corner Lounge & Bar.

Health Club, Spa & Fitness

One (1) certificate entitling the member for seven visits to experience our Health Club/ Gymnasium.

Four (4) certificates entitling the member for a complimentary swimming pool usage for one hour.

All certificates are only valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas Eve/ Christmas / New Year's Eve / New Year / Valentine's Day / Food Promotions or any other day as decided by the hotel.

Terms & Conditions Apply, as mentioned on the reverse of the certificate.

BROAD TERMS & CONDITIONS

1. Crowne Plaza, Crystal Club membership card / package fee is Rs. 10,000 plus applicable taxes (18% GST) i.e. Rs. 11,800/- for one entire year.
2. Crowne Plaza, Crystal Club membership is valid for one year from the month of purchase
3. Crowne Plaza, Crystal Club membership card / package once purchased cannot cancelled or refunded
4. Crowne Plaza, Crystal Club membership card, only 1 (one) card per table, per dining visit will be accepted
5. Crowne Plaza, Crystal Club membership card discounts & gift certificates are not valid on Blackout dates. Blackout dates include: Christmas Eve, Christmas Day, New Year's Eve, New Year, Valentine's Day, Food Promotion or any other day as decided by the hotel.
6. Crowne Plaza, Crystal Club membership card is an individual, non- transferable card that is personally embossed with the member's name, number and expiration date. This card does not entitle the members to any credit facilities therefore the payment should be made by cash or credit card or debit card on presentation of the bill.
7. Membership benefits will be honored only upon presentation of a valid membership card.
8. The membership card discounts and certificates will all be valid for 12 months from date of purchase. All lost or stolen cards should be reported immediately. An administration fee of Rs. 500 will be charged to the member and replacement will be issued with the same expiration date. No new certificates will be issued with the replacement card.
9. The membership card is the property of Crowne Plaza, Crystal Club who reserves the right to withdraw membership privileges or retain or recall the card in cases of misuse or misconduct / behavior to the Hotels environment by the member or their guest.
10. All the certificates are completely transferable to any third party. Not Card Benefits)
11. Certificate benefits will only be awarded upon the presentation of corresponding certificate.
12. Please note that lost of gift vouchers will not be replaced.
13. Members may avail only Three (3) certificates at one time in one outlet, on one table at one seating / bill.
14. Benefits will only be honored upon the presentation of the corresponding gift certificate. Please note loss or theft of certificates are the member's responsibility and therefore will not be replaced. Money cannot be refunded in such case.
15. Limitation of Liability - Crowne Plaza, Crystal Club if found liable to the member or his guest then such claim is strictly limited to the annual cost of the membership Rs. 10,000/- Excluding applicable taxes.
16. For administrative, marketing and accounting purposes, Crowne Plaza, Crystal Club and its associated companies may hold relevant information specific to the membership programme from the members, Crowne Plaza, Crystal Club shall be entitled to contact the respective member on his given contact details for marketing related information, via Email, SMS & Phone.
17. The membership of Crowne Plaza, Crystal Club is sold / marketed only through its vendor company Hotel Solutions India.
18. Crowne Plaza, Crystal Club Reserves the right to change, modify, add, delete any benefit and terms & conditions of Crowne Plaza, Crystal Club membership programme without giving any prior notice.