



**CROWNE PLAZA**<sup>®</sup>

AN IHG<sup>®</sup> HOTEL

AHMEDABAD CITY CENTRE



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### Summary of **BENEFITS**

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## CROWNE PLAZA CRYSTAL CLUB

### CARD DISCOUNTS

#### Food Discount

When 2 people dining members avail	: 50% Discount
When 3 people dining members avail	: 33% Discount
When 4 people dining members avail	: 25% Discount
When 5 to 15 people dining members avail	: 20% Discount
When dining alone members avail	: 20% Discount

#### Food Discounts at SKY GRILL

Up to 15 people dining members avail	: 20% Discount
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#### Beverage Discounts

Minimum 1 to maximum 15 people.

On non-alcoholic beverages members avail	: 20% Discount
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#### Christmas / New Years / Valentine "Packages"

Members avail	: 20% Discount
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#### Rooms

Members avail (On best available rate)	: 20% Discount
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#### Room service

Members avail	: 20% Discount
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#### Board Room

Members avail	: 20% Discount
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#### Pastry Shop

Members avail	: 20% Discount
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#### Spa

Members avail	: 20% Discount
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#### Members day

Every Monday at the essence Restaurants

(Only in Lunch or Dinner Buffet) for minimum

2 to maximum 10 people members avail

: 50% Discount (Food)

: 20% Discount (Bev.)

\*Prior table reservation is mandatory.

\*Two different membership cards discounts or voucher redemption is not allowed on the same table.

# GIFT CERTIFICATES

## Rooms Certificates

Two (2) complimentary room night stay certificates for a standard / base category of room including breakfast for a couple. Subject to club allocation & availability. (Taxes as applicable)

One (1) certificate entitling the member to a special rate of INR 2,999/- Excluding taxes for a standard / base category of room double occupancy, inclusive of breakfast for a couple. Subject to availability and club allocation.

## Food Certificates

One (1) certificate entitling the member for a complimentary welcome meal (Fixed Menu) or (Buffet) at the restaurant. Valid only for lunch. Not valid for Sunday brunch, Black-out dates & Food Festivals.

One (1) certificate entitling the member for a complimentary welcome meal (Fixed Menu) or (Buffet) at the restaurant. Valid only for dinner. Not valid for Sunday brunch, Black-out dates & Food Festivals.

Two (2) certificates entitling the member to avail a complimentary 1 (One) K.G cake. Subject to dining at the restaurant.

One (1) certificate entitling the member to avail a 50% discount on food and 20 % on beverages on a table of maximum 6 people.

## Kids Buffet

One (1) certificate entitling the member for a complimentary welcome meal (Fixed Menu) or (Buffet) at the restaurant. Valid only for lunch.

## Beverage Certificates

Two (2) certificates entitling the member for complimentary welcome drinks / non- alcoholic drinks at the restaurant or bar (Choice between soft drink, soda or juice) (1 voucher which entitles one drink), excluding mock tail.

## Spa

Two (2) certificates entitling the member for a 50% discount on Spa services excluding retail items.

## Gym

Two (2) certificates for a complimentary one time usage of the Gymnasium for a couple with steam & sauna for a maximum of one hour.

Four (4) certificates for a complimentary 2 hours pool usage for 2 adults and two kids up to 12 years.

## Board Room

One (1) certificate entitling the member for a complimentary usage of the board room for a maximum of 6 people with one round of tea / coffee & cookies service. Subject to allocation & availability.

All Certificates are only Valid during the course of a valid membership card. Excluding Blackout dates i.e. Christmas / New Years / Valentine's Day. Terms & Conditions apply, as mentioned on the reverse of the certificate.

## BROAD TERMS & CONDITIONS

1. Crowne Plaza, Crystal Club membership card / package fee is Rs. 11,864 plus applicable taxes (18% GST) i.e. Rs. 14,000/- for one entire year.
2. Crowne Plaza, Crystal Club membership is valid for one year from the month of purchase.
3. Crowne Plaza, Crystal Club membership card / package once purchased cannot be cancelled or refunded.
4. Crowne Plaza, Crystal Club membership card, only 1 (one) card per table, per dining visit will be accepted.
5. Crowne Plaza, Crystal Club membership card discounts & gift certificates are not valid on Blackout dates. Blackout dates include: Christmas Eve, Christmas Day, New Years Eve, New Years Day, Valentine's Day & During Hotel Food Festival.
6. Crowne Plaza, Crystal Club membership card is an individual, non- transferable card that is personally embossed with the member's name, number and expiration date. This card does not entitle the members to any credit facilities therefore the payment should be made by cash or credit card or debit card on presentation of the bill.
7. Membership benefits will be honored only upon presentation of a valid membership card by the member.
8. The membership card discounts and certificates will all be valid for 12 months from date of purchase. All lost or stolen cards should be reported immediately. An administration fee of Rs. 500 will be charged to the member and replacement will be issued with the same expiration date. No new certificates will be issued with the replacement card.
9. The membership card is the property of Crowne Plaza, Crystal Club who reserves the right to withdraw membership privileges or retain or recall the card in cases of misuse or misconduct / behavior to the Hotels environment by the member or their guest.
10. All the certificates are completely transferable to any third party.
11. Certificate benefits will only be awarded upon the presentation of corresponding certificate.
12. Please note that lost of gift vouchers will not be replaced.
13. Members may avail only Two (2) certificates at one time in one outlet, on one table at one seating / bill.
14. Benefits will only be honored upon the presentation of the corresponding gift certificate. Please note loss or theft of certificates are the member's responsibility and therefore will not be replaced. Money cannot be refunded in such case.
15. Limitation of Liability - Crowne Plaza, Crystal Club if found liable to the member or his guest then such claim is strictly limited to the annual cost of the membership Rs. 11,864 /- excluding applicable taxes.
16. Kid's card is issued only upon the request of the member who has first enrolled as a primary member individually.
17. Kid's cards cannot be purchased individually, as a separate programme.
18. Kid's card can only be applied for along with the prime membership programme.
19. Age of the Kid shall be between 12 years to 18 years.
20. Kids below 12 years cannot be enrolled in the kids programme.
21. Kids above 18 years cannot be enrolled in the kids programme.
22. For administrative, marketing and accounting purposes, Crowne Plaza, Crystal Club and its associated companies may hold relevant information specific to the membership programme from the members, Crowne Plaza, Crystal Club shall be entitled to contact the respective member on his given contact details for marketing related information, via Email, SMS & Phone.
23. The membership of Crowne Plaza, Crystal Club is sold / marketed only through its vendor company Hotel Solutions India.
24. Crowne Plaza, Crystal Club Reserves the right to change, modify, add, delete any benefit and terms & conditions of Crowne Plaza, Crystal Club membership programme without giving any prior notice.